IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: W. Reed HASTINGS, et al.

Group Art Unit No.: 2165

Serial No.: 09/884,816

Examiner: Not Yet Assigned CEIVE

Filed on: June 18, 2001

JAN 1 0 2002

For: APPROACH FOR ESTIMATING USER

JAN 0 3 2002

RATINGS OF ITEMS

Commissioner for Patents Washington, D.C. 20231

Technology Center 2100

RESPONSE TO NOTICE OF INCOMPLETE REPLY

Sir:

In response to the Notice of Incomplete Reply of Notice to File Corrected Application Papers dated July 10, 2001, which sets forth a response date of September 10, 2001, enclosed are the following:

- 1. 13 sheets of substitute drawings in compliance with 37 CFR 1.81 and 1.84;
- 2. A photocopy of the Notice of Incomplete Reply dated October 11, 2001;
- 3. Extension of Time Request for reply to Notice to File Corrected Application Papers is hereby requested;
- 4. Check in the amount of \$200.00 for a two month Extension of Time;
- 5. Preliminary Amendment to remove figure references from the specification and to update the Brief Description of the Drawings;
- 6. Return receipt postcard.

The Commissioner is hereby authorized to charge payment of any fees required associated with this communication or credit any overpayment to Deposit Account No. 50-1302.

Respectfully submitted,

HICKMAN PALERMO TRUÓNG & BECKER LLP

Dated: November $\frac{Q}{1}$, 2001

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Telephone: (408) 414-1204 Facsimile: (408) 414-1076 CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.

on November 9, 2001

by Shella Severen Prece



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE

Washington, D.C. 20231 www.uspto.gov

APPLICATION NUMBER

FILING/RECEIPT DATE

FIRST NAMED APPLICANT

ATTORNEY DOCKET NUMBER

09/884,816

06/18/2001

W. Reed Hastings

56055-0013

Hickman Palermo Truong & Becker, LLP 1600 Willow Street San Jose, CA 95125-5106



CONFIRMATION NO. 5101
FORMALITIES LETTER
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NOTICE OF INCOMPLETE REPLY (NONPROVISIONAL)

Technology Center 2100

Filing Date Granted

The U.S. Patent and Trademark Office has received your reply on 09/04/2001 to the Notice to File Missing Parts (Notice) mailed 07/10/2001 and it has been entered into the nonprovisional application. The reply, however, does not include the following items required in the Notice.

The period of reply remains as set forth in the Notice. You may, however, obtain EXTENSIONS OF TIME under the provisions of 37 CFR 1.136 (a) accompanied by the appropriate fee (37 CFR 1.17(a)).

A complete reply must be timely filed to prevent ABANDONMENT of the above-identified application.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

• The specification contains drawings or flow diagrams (37 CFR 1.58(a)). Formal drawings in accordance with 37 CFR 1.81 should be submitted.

A copy of this notice MUST be returned with the reply.

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE